

JOSEPH CAROTHERS

Software Engineer

+19419288298 - joseph.samuel.carothers@gmail.com - <https://josephcarothers.com/> - Wilmington, NC

Experienced React and Frontend Developer with a strong blend of technical expertise, leadership, and team-oriented skills, currently focused on building scalable, user-centric web applications.

Experience

Action Network

Remote

Software Engineer

07/2022 - 10/2024

- Achieved multi-million in revenue by creating a reusable UI component library for consistency promotion rendering across platforms & properties
- Built multiple internal tools for the operations team, streamlining promotional content planning & management
- Developed user-facing products focused on bet-tracking and user engagement enhancement
- Led cross-functional teams on projects from ideation to deployment, ensuring alignment with business goals
- Worked closely with stakeholders to optimize user experience and feature functionality across multiple products

CMDI

Tysons Corner, VA

Client Representative & Front End Developer

04/2020 - 07/2022

- Created and Managed marketing/blog website using a headless CMS & NextJS
- Mock up designs for new features using Adobe XD and HTML/CSS
- Develop tools for the support team including web applications to manage clients
- Communicate bugs to development team through an agile project management tool
- Assist in development of new features through product meetings
- Provide support for three online products through emails, chats, calls, and scheduled trainings
- Manage 200+ client accounts to ensure satisfaction with products and services
- Created and curated helpdesk content on the Zendesk platform

Cherry Communications

Tallahassee, FL

Supervisor

05/2019 - 04/2020

- Promoted within 8 months for exceeding employee standards
- Led training of new employees
- Monitored all {30+} employees to ensure quality of call performance
- Evaluated and logged performance metrics of employees
- Assisted in monitoring automated calling system to ensure efficient contact ratios

Cherry Communications

Tallahassee, FL

Telephone Survey Representative

09/2018 - 05/2019

Skills

Frontend: React • Next.js • SolidJS • HTML • CSS • JavaScript • TypeScript • Tailwind

Backend: Node.js • Express • Fastify

Databases: MongoDB • MySQL

Cloud & DevOps: AWS (EC2, S3) • CircleCI

Testing: Jest • Cypress • Playwright

Design & Workflow: Figma • Vector Art • Agile Development

Additional Technologies: SQL/NoSQL databases, and CI/CD tools

Strengths

User-Centric Developer

Experienced developer focusing on user-centric solutions.

Leadership Skills

Proven ability to lead and manage cross-functional teams.

Technical Expertise

Skilled in building and managing complex web applications.

Productivity Enhancer

Adept at enhancing productivity through innovative solutions.

Education

Florida State University

Bachelor of Science in Psychology

• Minor in Business Analytics

Tallahassee, FL

12/2019 - 12/2019